

VACCSline Objectives

The objectives of VACCSline are:

1. Provide a telephone and email advice service for immunisation queries to health professionals involved in immunisation that :
 - a. Is accessible
 - b. Delivers consistent and expert advice
 - c. Does this in a way that supports service users in improving their ability to obtain information efficiently
 - d. Is widely used across the catchment population
2. Analyse queries received by the service and responses given to audit service quality and allow preparation of reports and research papers for wider dissemination.
3. Use intelligence gained from queries to the service, participation in networks of immunisers and immunisation managers, and assessment of knowledge needs during training to guide needs for proactive advice, training, research, and other interventions to support immunisers in their practice. This includes identification of groups of immunisers (e.g. those serving prison populations) with particular needs.
4. Develop and when appropriate provide training to meet the identified training needs of those delivering and leading immunisation services in collaboration with those responsible for ensuring provision of staff training.
5. Develop tools to support practitioners and managers in delivering effective immunisation.
6. Integrate the research strengths of the Oxford Vaccine Group (OVG) and surveillance intelligence of the Thames Valley Health Protection Unit (HPU) in delivering a service that is based on best evidence and a well understood local context as well as research in response to identified gaps in the evidence base.
7. Contribute to the professional development of other OVG and HPU staff.
8. Influence wider populations with the expertise developed within the service.